

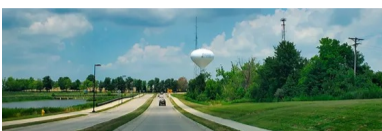
Esri News for Water Utilities & Water Resources



Using GIS to Bridge Asset Management and Customer Care

At EYATH, GIS and enterprise resource planning (ERP) software constitute the two main pillars of business procedures: the technical (GIS data) warehouse and the customer database (financial and ERP customer data). By integrating these systems, staff have enabled the verticalization of procedures, interconnection of processes, unification of activities, dissolution of traditional business silos, and the provision of holistic information to all stakeholders regardless of their sector.

[Read Their Story](#)



A Spatially Enabled Approach to Operational Efficiency

The City of Wentzville is using ArcGIS Enterprise and ArcGIS Field Maps to manage water assets, track maintenance, and monitor water-related events and outages. Complemented by automation using python scripts, the implementation of GIS in the water department has led to major enhancements in operational efficiency.

[Learn How They Did It](#)



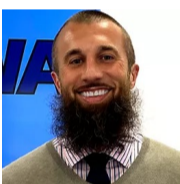
How Pueblo Water Embraced GIS to Improve Operations

Pueblo Water took advantage of their Esri Advantage Program to modernize water management services. They created a multiyear plan to move from paper-based systems to an enterprise GIS infrastructure. Staff expanded their knowledge with training; digitized more than 200 basemaps; cleaned data; and implemented online maps, field apps, and dashboards.

[Read Their Story](#)



Meet Our GIS Hero - Thomas Matich



Training specialist Thomas Matich provides free training and technical assistance for small public water systems throughout Delaware as part of an Environmental Protection Agency (EPA) funded program. Thomas directly shows organizational leaders and staff how to incorporate GIS into their financial, managerial, and operational workflows to achieve and maintain compliance with the Safe Drinking Water Act (SDWA). Thomas took advantage of the Esri pass-through support program to introduce GIS to a few small community water systems where GIS was non-existent. He creates and administers several hands-on GIS training classes as well.

[Learn More about Thomas](#)

Industry Spotlight



ArcGIS Utility Network Webinar—Orchestrating Utility Network Processes with ArcGIS Workflow Manager

Experts from Esri's professional services and solutions teams will demonstrate how ArcGIS Workflow Manager works together with ArcGIS Utility Network to streamline workflows and processes. Register for this webinar to discover the ways these tools can improve your daily work.

[Learn More](#)

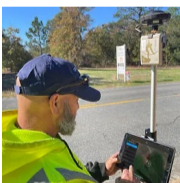


ArcGIS Utility Network Field Blog—Taking Network Management to the Field with ArcGIS Field Maps and ArcGIS Utility Network

ArcGIS Field Maps is Utility Network Aware! Users have the capability to view connectivity associations, structural attachments, and containment of assets. Tracing is also available within Field Maps, allowing mobile workers to quickly gain a better understanding of their system.

[Learn More](#)

Inaccuracies Vanish as Veteran Workforce Maps Valves



Cassatt Water revolutionized field mapping, replacing outdated CAD drawings and paper map books with a precise GIS. Former inaccuracies are becoming history as industry veterans map valves with real-time kinetic (RTK) precision from Eos Positioning Systems' Global Navigation Satellite System (GNSS) receivers, enhancing their GIS technology for the next generation.

[Read Their Story!](#)

Connect with Esri Water

[Esri Infrastructure Management & GIS Conference](#)
October 22–24, 2024
Palm Springs, California

[Water Team on Twitter](#)
[Water Utilities on LinkedIn](#)
[Water Resources on LinkedIn](#)
[Esri Water Meetup](#)

Mapping Success: Help Detroit Students Earn Dual-Enrollment GIS Credits!

Esri Gold Partner and Canadian GNSS designer/manufacturer, Eos Positioning Systems, has partnered this holiday season with Frederick Douglass Academy, a Detroit Public School, to support their GIS Pathways program. GIS Pathways is a dual-enrollment program with Eastern Michigan University that allows high-schoolers to earn nine college credits by graduation. A funding of US \$10,000 could end the dual-enrollment program. Eos Positioning Systems is on a mission to bridge the gap by January.

[Learn How You Can Help](#)

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