

Licensing Terms of Use

Documented Changes



Document Updated: E300 – Product Specific Terms of Use

Date of Update Implementation: June 3, 2021

Overview: The Product Specific Terms of Use (E300), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

Sections(s) Impacted: Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

General Changes: *Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.*

PRODUCT SPECIFIC TERMS OF USE

Where: Preamble

Change:

In addition to the definitions within the Master Agreement, the following definitions will apply to the Product-Specific Terms of Use:

- "Authentication" means using any Esri provided mechanism that enables access to ArcGIS Platform location services. See Security and Authentication documentation (<https://developers.arcgis.com/documentation/mapping-apis-and-services/security/>) for current list of Authentication mechanisms).

Why: Adding definition to support ArcGIS Platform.

Where: Desktop Products

Change:

- ArcGIS CityEngine (78)

Why: Footnote 78 now applies to this Product.

Where: Developer Products – ArcGIS Developer Subscription

Change:

- All Plans (24; 26; 66; 68; 89; ~~90~~; 91; 94; 95; 97)
 - Active subscriptions with an effective start date prior to January 27, 2021 (79)
 - Active subscriptions with an effective start date after January 26, 2021 (88)
- Builder, Professional, Premium, or Enterprise Plans (77, 92)
- Essentials Plan (90)

Why: Footnote 90 only applies to the ArcGIS Developer Subscription Essentials Plan. New Footnote 97 applies to all ArcGIS Developer Subscription plans.

[Where: Developer Products – ArcGIS Developer Subscription](#)

Change:

- ArcGIS CityEngine SDK and Procedural Runtime (19;~~84~~)

[Why: Footnote 84 has been removed.](#)

[Where: Online Services](#)

Change:

- ArcGIS Online subscriptions are available through multiple Selling Programs:
 - Commercial Retail, EAs; and Government Programs (23; 66; 68; 69; 70; 82; 93; 96)
 - Education Programs (23; 66; 68; 69; 70; 71; 82; 93; 96)
 - Non-profit Programs (23; 66; 68; 69; 70; 71; 82; 93; 96)

[Why: Footnote 93 was recently moved from Esri's Master Agreement \(E204\) to the Product-Specific Terms of Use \(E300\) and applies to all of these ArcGIS Online subscriptions. Footnote 96 is a new footnote that applies to these ArcGIS Online subscriptions.](#)

[Where: Footnote 77](#)

Change:

77. Includes a Commercial App Deployment license.
- A Commercial App Deployment license is required when:
 - Customer deploys revenue-generating Value-Added Applications that are not for use solely with an ArcGIS Online or ArcGIS Enterprise license and have not yet migrated to use ~~Online Services API keys~~ArcGIS Platform location services Authentication.
 - A Commercial App Deployment license is not required when:
 - Customer deploys revenue-generating Value-Added Applications solely for use with an ArcGIS Online and/or ArcGIS Enterprise license. Such Value-Added Applications are not required to use ~~Online Services API keys~~ArcGIS Platform location services Authentication.

[Why: This footnote was adjusted to reflect new accurate terminology for ArcGIS Platform. Instead of specifically using API keys for revenue-generating Value-Added Applications accessing or using ArcGIS Platform location services Esri has released authorized Authentication methods which are described at <https://developers.arcgis.com/documentation/mapping-apis-and-services/security/>.](#)

[Where: Footnote 78](#)

Change:

- ~~78~~78. [Includes a Commercial App Deployment license.](#)

[Why: Footnote 78 is replacing the previous version of Footnote 77, which was expanded to address the transition of revenue-generating Value-Added Applications.](#)

[Where: Footnote 84](#)

Change:

- [84. Reserved.](#)

[Why: Footnote 84 has been removed.](#)

Where: Footnote 89

Change:

89. Customer may distribute revenue-generating Value-Added Applications, that access Online Services through Online Services ~~API Keys~~Authentication, to third parties. All revenue-generating Value-Added Applications are required to use API KeysAuthentication when accessing Online Services. Except as set forth in footnote 77 above, Customers who are in the process of migrating their revenue-generating Value-Added Applications to use ~~Online Services API Keys~~ArcGIS Platform location services must have a Commercial App Deployment license until the migration to API KeysArcGIS Platform location services is complete.

Why: This footnote was adjusted to reflect new accurate terminology for ArcGIS Platform. Instead of specifically using API keys for revenue-generating Value-Added Applications accessing or using ArcGIS Platform location services Esri has released authorized Authentication methods which are described at <https://developers.arcgis.com/documentation/mapping-apis-and-services/security/>.

Where: Footnote 90

Change:

90. Customer may have multiple ~~ArcGIS Developer Subscriptions~~subscriptions within their organization for development and test purposes. Customer may only use one ~~ArcGIS Developer Subscription~~subscription within their organization for use with ~~revenue-generating~~deployed Value-Added Applications.

Why: Footnote 90 is now specific to the ArcGIS Developer Subscription Essentials Plan. This restriction applies to any deployed Value-Added Application whether revenue-generating or not.

Where: Footnote 91

Change:

91. Application migration—a developer who has Value-Added Applications built with:
- The ~~current generation~~-client APIs (~~i.e.~~including JavaScript 4.x and Runtime SDKs ~~100.x~~(any version), REST, Esri's open source mapping libraries, supported 3rd party open source mapping libraries) is required to use API Keysthe ArcGIS Platform location services in their applications by ~~Aug 1, 2024~~April 30, 2022.
 - The ~~older generation client APIs~~ (~~i.e.~~ JavaScript 3.x ~~and Runtime SDKs 10.x~~) ~~is~~API are required to use API Keysthe ArcGIS Platform location services in their applications by ~~January 1, 2023~~December 31, 2022

Why: This is an adjustment to previously established transition deadlines.

Where: Footnote 94

Change:

94. Customer may purchase Pre-Paid Service Request Plans. Pre-Paid Service Request Plans enable the Customer to consume Online Services. As Customer consumes Online Services, Service Request Fees are automatically debited from Customer's subscription, the amount varying depending on the Online Services that Customer is using, up to the maximum Pre-Paid amount available. Esri will notify Customer's subscription account administrator when Customer's consumption reaches approximately 75 percent of the available Pre-Paid Service Request Plan purchased. Customer may choose to allow continued access to ArcGIS Platform location services after consuming 100 percent of the Pre-Paid Service Request Plan by enabling overages. If overages are enabled, Customer is responsible for paying the associated costs of using the location services at the applicable rates. Esri will automatically invoice

monthly in arrears at applicable payment terms for the amount above Pre-Paid Service Request Plan purchased. Esri reserves the right to suspend Customer's access to ArcGIS Platform if Customers has a past due amount. If overages are not enabled by Customer Esri reserves the right to suspend Customer's access to Online Services requiring Service Requests when Customer has consumed the full amount paid for the Pre-Paid Service Request Plan. Esri will promptly restore Customer's access to its Online Services once Customer funds access to the Online Services.

Why: Esri has added an option for customers using a Pre-Paid Service Request Plan to enable overages. Overages allow a customer's Value-Added Application to continue consuming ArcGIS Platform location services after the pre-paid amount is consumed. Any overages will be invoiced monthly in arrears at the applicable rate.

Where: Footnote 96

Change:

96. Customer may use ArcGIS Image services for interactive, non-programmatic access by Named Users only. Programmatic use of the ArcGIS Image services (e.g., batch classification, deep learning, etc., or exporting volumes of data larger than 10MB at a time) are not permitted.

Why: This new footnote restricts the use of ArcGIS Image services.

Where: Footnote 97

97. Customer's end users who are prompted for an API key for use with a third party's Value-Added Application must generate such API keys through an ArcGIS Developer Subscription. API keys generated through an ArcGIS Online account are not permitted in this scenario.

Why: This footnote clarifies that API keys should be generated using an ArcGIS Developer Subscription instead of an ArcGIS Online account when accessing a third party's Value-Added Application.