

Product-Specific Terms of Use Documented Changes



Document Updated: E300 – Product Specific Terms of Use

Date of Update Implementation: February 21, 2020

Overview: The Product Specific Terms of Use (E300), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

Sections(s) Impacted: Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

General Changes: *Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.*

PRODUCT SPECIFIC TERMS OF USE

[Where: Developer Tools](#)

Change:

- ArcGIS Runtime for Android, iOS, Java, Mac OS X, .NET, Qt, or WPF
 - Lite (15)
 - Basic or Standard (1; [14](#); 15; 18)
 - Advanced ([14](#); 15; 18)

[Why: Footnote 14 applies to the Basic, Standard, and Advanced levels of this product.](#)

[Where: Developer Tools](#)

Change:

- ArcGIS Developer Subscription (24; 26; ~~77~~)
- [ArcGIS Developer Subscription Builder, Professional, Premium, or Enterprise \(77\)](#)

[Why: Footnote 77 only applies to ArcGIS Developer Subscription Builder level and above.](#)

[Where: Online Services](#)

Change:

- ArcGIS Online subscriptions are available through multiple Selling Programs:
 - Commercial Retail, EAs; and Government Programs ([23](#); 66; 68; 69; 70; 77; 78; 82)
 - Education Programs ([23](#); 66; 68; 69; 70; 71; 78; 81; 82)
 - Non-profit Programs ([23](#); 66; 68; 69; 70; 71; 78; 81; 82)

[Why: Footnote 23 has been modified to include ArcGIS Online and applies to the products listed above.](#)

[Where: Online Services](#)

Change:

- [ArcGIS Enterprise Optional Capability Servers:](#)
 - ArcGIS Image Server, ArcGIS GeoEvent Server, ~~and~~ ArcGIS GeoAnalytics Server, [and ArcGIS Notebook Server Standard \(31\)](#)
- [ArcGIS Enterprise Workgroup Optional Capability Servers:](#)
 - ArcGIS Image Server, ArcGIS GeoEvent Server, ArcGIS GeoAnalytics Server, and ArcGIS Notebook Server Standard (4)

Why: Splitting these Server Products, footnote 31 applies to the ArcGIS Enterprise Optional Capability Server Products. Footnote 4 is clarified and applies to ArcGIS Enterprise Workgroup Optional Capability Server Products.

[Where: Other](#)

Change:

- [ArcGIS Maps for Adobe Creative Cloud Complimentary user \(74\)](#)

Why: Footnote 74 applies to ArcGIS Maps for Adobe Creative Cloud Complimentary users.

[Where: Other](#)

Change:

- [Insights for ArcGIS \(17\)](#)

Why: This is a flowdown requirement from a supplier.

[Where: Online Services](#)

Change:

- + Paid Subscription (66; 68; 75; 76; 79)
- Education Programs (Free or Paid Subscriptions) (66; 68; 70; 71; ~~72; 73;~~ 75; 76; 79; 81)
- NGO/NPO, Press/Media Programs (Free or Paid Subscription) (66; 68; 70; 71; ~~72; 73;~~ 75; 76; 79; 81)

Why: Clarifications to footnotes 72 and 73 as well as permitted uses for the types of organizations listed.

[Where: Online Services](#)

Change:

- ArcGIS Online Developer Deployment ~~Plans are~~ [Subscription is](#) available through ~~multiple selling programs~~ [the ArcGIS Developer Subscription:](#)
- ~~Commercial Retail, enterprise agreements, and Government Programs~~

Why: Clarifying how ArcGIS Online Developer Deployment Subscription is made available and removing redundancies.

[Where: Online Services](#)

Change:

- [ArcGIS Analytics for IoT \(25\)](#)

[Why: ArcGIS Analytics for IoT is a new product and Footnote 25 is a new footnote that applies to it.](#)

[Where: Online Services](#)

Change:

- ~~AEC~~/ArcGIS [AEC](#) Project Delivery Subscription (83)

[Why: Product name change.](#)

[Where: Footnote 23](#)

Change:

23. System to System Communication

- a. Customer may use a basic service login to enable one-way, read-only, system-to-system communications from ArcGIS Enterprise [or ArcGIS Online](#) to other third-party, enterprise business system(s) in the customer's organization. Customer may use a Viewer Named User Credential or Level 1 Named User Credential as a basic service login until Esri implements an actual service login credential. A specific Viewer Named User Credential or Level 1 Named User Credential used as a basic service login credential may only be used for system-to-system integration purposes and may not also be used by a Named User to access the system.
- b. Customer may use a standard service login to enable two-way, read-write, system-to-system communications between ArcGIS Enterprise [or ArcGIS Online](#) and other third-party, enterprise business system(s) in the customer's organization. Customer may use an Editor (or higher) Named User Credential or Level 2 Named User Credential as a standard service login until Esri implements an actual service login credential. A specific Editor (or higher) Named User Credential or Level 2 Named User Credential used as a standard service login credential may only be used for system-to-system integration purposes and may not also be used by a Named User to access the system.

[Why: This footnote now applies to certain ArcGIS Online subscriptions.](#)

[Where: Footnote 17](#)

Change:

17. Customer shall not redistribute Oracle JDBC Driver or its documentation that is included with this Product. Oracle is a third-party beneficiary of this Agreement [with respect to the Oracle JDBC Driver](#).

[Why: Clarifying that this footnote applies to the Oracle JDBC Driver only.](#)

[Where: Footnote 25](#)

Change:

~~25. Reserved.~~

25. Includes a given compute and storage capacity as described in the applicable Ordering Document. Additional IoT Compute Units and IoT Storage Units may be purchased as needed. Esri will notify Customer's subscription account administrator when Customer's compute and storage consumption reaches approximately 75 percent of the capacity allocated to Customer through Customer's subscription. Esri reserves the right to suspend Customer's creation of additional Analytics for IoT services or suspend existing Analytics for IoT services if Customer has utilized all of its compute or storage capacity. Esri will promptly restore Customer's access to its Analytics for IoT services once Customer has purchased additional IoT Compute Units or IoT Storage Units as applicable.

Why: Footnote 25 is a new footnote that applies to ArcGIS Analytics for IoT, which is a new product.