

Licensing Terms of Use

Documented Changes



Document Updated: E300 – Product Specific Terms of Use

Date of Update Implementation: January 27, 2021

Overview: The Product Specific Terms of Use (E300), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

Sections(s) Impacted: Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

General Changes: *Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.*

PRODUCT SPECIFIC TERMS OF USE

Where: Server Products

Change:

Workgroup Standard or Advanced (21; 23; [26](#); 28; 29; 30; 87)
ArcGIS GIS Server Workgroup (Standard or Advanced) ([26](#); 28; 29; 30)
ArcGIS GIS Server Workgroup Basic ([26](#); 39)

[Why: The geodatabase restriction set forth in footnote 26 applies to these Products.](#)

Where: Developer Products

Change:

Developer ~~Tools~~Products

- [ArcGIS Developer Subscription](#)
 - [All Plans \(24; 26; 66; 68; 89; 90; 91; 94; 95\)](#)
 - [Active subscriptions with an effective start date prior to January 27, 2021 \(79\)](#)
 - [Active subscriptions with an effective start date after January 26, 2021 \(88\)](#)
 - [Builder, Professional, Premium, or Enterprise Plans \(77, 92\)](#)
 - [ArcGIS AppStudio Developer Edition \(11; 16; 19\)](#)
 - [ArcGIS Runtime SDK for Android, iOS, Java, macOS, .NET, Qt, or WPF \(16; 19\)](#)
 - [ArcGIS ~~Engine Developer Kit and Extensions \(16; 19; 22; 26\)~~](#)
 - [ArcGIS Web API for JavaScript \(16; 64\)](#)
 - [ArcGIS CityEngine SDK and Procedural Runtime \(19; 84\)](#)
- [ArcGIS Runtime Deployment License](#) for Android, iOS, Java, Mac OS X, .NET, Qt, or WPF
 - [Lite \(15\)](#)
 - [Basic or Standard \(1; 14; 15; 18\)](#)
 - [Advanced \(14; 15; 18\)](#)
- [ArcGIS Engine Developer Kit and Extensions \(16; 19; 22; 26\)](#)
- [ArcGIS Engine ~~Deployment License~~ for Windows/Linux and Extensions \(15; 22; 26\)](#)
- [ArcGIS Web API for JavaScript \(16; 64\)](#)
- [ArcGIS Developer Subscription \(24; 26\)](#)
- [ArcGIS Developer Subscription Builder, Professional, Premium, or Enterprise \(77\)](#)
- [ArcGIS CityEngine SDK and Procedural Runtime \(19; 84\)](#)

■ Esri File Geodatabase API (47)

Why: General restructuring of this section. Other changes are related to Esri's release of ArcGIS Platform. These changes will be explained further in the specific footnotes later in this document.

Where: Online Services

Change:

- ArcGIS Online subscriptions are available through multiple Selling Programs:
 - Commercial Retail, EAs; and Government Programs (68; 69; 70; 77; 78; 82)
 - Education Programs (68; 69; 78; 81; 82)
 - Non-profit Programs (68; 69; 78; 81; 82)

Why: Footnote 78 now applies to these Products.

Where: Footnote 3

Change:

3. Licensed for personal, noncommercial use only.

Why: Clarifying that Products associated with Footnote 3 are not licensed for commercial use.

Where: Online Services

Change:

- ~~▪ ArcGIS Online Developer Deployment Subscription is available through the ArcGIS Developer Subscription:~~
 - ~~+ Free Subscription (66; 68; 75; 76; 79; 81)~~
 - ~~+ Paid Subscription (66; 68; 75; 76; 79)~~
 - ~~– Education Programs (Free or Paid Subscriptions) (66; 68; 70; 71; 75; 76; 79; 81)~~
 - ~~– NGO/NPO, Press/Media Programs (Free or Paid Subscription) (66; 68; 70; 71; 72; 75; 76; 79; 81)~~

Why: This is now covered under the Developer Products.

Where: Online Services

Change:

30. Use is restricted to a maximum of 10 gigabytes of Customer's data. All components must be installed on a single server.

Why: Licenses are intended for a single server.

Where: Online Services

Change:

- ~~–~~ Commercial Retail, EAs; and Government Programs (23; 66; 68; 69; 70; ~~77; 78; 82~~; 93)

Why: Footnote 93 was moved from Esri's Master Agreement (E204) into the Product-Specific Terms of Use (E300). Footnote 78 was removed entirely. ArcGIS Online customers need an ArcGIS Developer Subscription to make revenue-generating Value-Added Applications available to third parties.

Where: Online Services

Change:

- Education Programs (23; 66; 68; 69; 70; 71; ~~78; 81; 82~~)
- Non-profit Programs (23; 66; 68; 69; 70; 71; ~~78; 81; 82~~)
- Public Plan (66; 68; 74; 75; 76; 80; ~~81~~)

Why: Footnotes 78 and 81 were removed entirely.

Where: Footnote 11

Change:

11. Applications built with ArcGIS AppStudio Developer Edition are subject to the terms of use for ArcGIS Runtime ~~Standard Level~~ Deployment License.

Why: Product name change.

Where: Footnote 17

Change:

17. Customer shall not redistribute Oracle ~~JDBC Driver~~ Instant Client libraries or ~~its~~ their documentation that is included with this Product. Oracle is a third-party beneficiary of this Agreement ~~with respect to the Oracle JDBC Driver~~ solely with respect to Customer's use of the Oracle Instant Client libraries. The Uniform Computer Information Transaction Act (UCITA) shall not apply to Customer's use of the Oracle Instant Client libraries.

Why: Esri may distribute more components from the Oracle Instant Client libraries than just the JDBC Driver. Other changes are required flowdowns from Oracle.

Where: Footnote 77

Change:

77. Includes a Commercial App Deployment license. ~~All revenue-generating Value-Added Applications are required to use API keys when accessing ArcGIS Location Services. A Commercial App Deployment License is not required for a revenue-generating Value-Added Application using API keys. Customers who are in the process of migrating their Value-Added Applications to use API keys must have a Commercial App Deployment License when generating revenue from Value-Added Application(s) that are not using API keys to access ArcGIS Location Services.~~
 - A Commercial App Deployment license is required when:
 - Customer deploys revenue-generating Value-Added Applications that are not for use solely with an ArcGIS Online or ArcGIS Enterprise license and have not yet migrated to use Online Services API keys.
 - A Commercial App Deployment license is not required when:
 - Customer deploys revenue-generating Value-Added Applications solely for use with an ArcGIS Online and/or ArcGIS Enterprise license. Such Value-Added Applications are not required to use Online Services API keys.

Why: Footnote 77 explains the options for making a Value-Added Application available to a third-party for a fee. This addresses the transition from Commercial App Deployment license to API keys.

[Where: Footnote 79](#)

Change:

79. Each subscription is limited to 1,000,000 geosearch transactions per month in conjunction with Customer's subscription. Transactions include both basemap data and geocode search transactions. One basemap data transaction is equivalent to eight 256x256 tile requests. One geocode search transaction is equivalent to one address or place. If the results are stored in any manner such as after batch geocoding, the stored results are not counted toward the transaction limit. However, storage does consume Service Credits. [For transactions greater the 1,000,000 per month, call Esri Sales or your local distributor for details.](#)

[Why: There is no change to this restriction. If a customer's needs exceed this number of transactions we ask that you reach out to Esri Sales or your local distributor.](#)

[Where: Footnote 88](#)

Change:

[88. Subscription limits are determined as defined by the available Service Request Plans.](#)

[Why: This is a new footnote to support Service Request Plans.](#)

[Where: Footnote 89](#)

Change:

[89. Customer may distribute revenue-generating Value-Added Applications, that access Online Services through Online Services API Keys, to third parties. All revenue-generating Value-Added Applications are required to use API Keys when accessing Online Services. Except as set forth in footnote 77 above, Customers who are in the process of migrating their revenue-generating Value-Added Applications to use Online Services API Keys must have a Commercial App Deployment license until the migration to API Keys is complete.](#)

[Why: This footnote explains that customers may distribute revenue-generating Value-Added Applications accessing Online Services if they use API Keys.](#)

[Where: Footnote 90](#)

Change:

[90. Customer may have multiple ArcGIS Developer Subscriptions within their organization for development and test purposes. Customer may only use one ArcGIS Developer Subscription within their organization for use with revenue-generating Value-Added Applications.](#)

[Why: This footnote is to ensure that consumption is being tracked using only one ArcGIS Developer Subscription within a customer's organization.](#)

[Where: Footnote 91](#)

Change:

[91. Application migration—a developer who has Value-Added Applications built with:](#)
[a. The current generation client APIs \(i.e. JavaScript 4.x and Runtime SDKs 100.x\) is required to use API Keys in their applications by Aug 1, 2021](#)

b. The older generation client APIs (i.e. JavaScript 3.x and Runtime SDKs 10.x) is required to use API Keys in their applications by January 1, 2023

Why: This footnote created deadlines for the migration of existing Value-Added Applications to API Keys.

Where: Footnote 92

Change:

92. Customer is only permitted to create private groups or participate in private groups within the development and test ArcGIS Online Organization Subscription included with the ArcGIS Developer Subscription.

Why: ArcGIS Online Organization Subscriptions included with the ArcGIS Developer Subscription are not full-use ArcGIS Online Subscriptions and aren't intended to be used as such.

Where: Footnote 93

Change:

93. Includes Service Credits as described in the applicable Ordering Document. Each Service Credit entitles Customer to consume a set amount of Online Services, the amount varying depending on the Online Services that Customer is using. As Customer consumes Online Services, Service Credits are automatically debited from Customer's subscription, up to the maximum number of Service Credits available. Customer may purchase additional Service Credits as needed. Esri will notify Customer's subscription account administrator when Customer's Service Credit consumption reaches approximately 75 percent of the Service Credits allocated to Customer through Customer's subscription. Esri reserves the right to suspend Customer's access to Online Services that consume Service Credits when Customer has consumed all its Service Credits. Esri will promptly restore Customer's access to its Online Services once Customer has purchased additional Service Credits.

Why: This language was moved from Esri's Master Agreement (E204).

Where: Footnote 94

Change:

94. Customer may purchase Pre-Paid Service Request Plans. Pre-Paid Service Request Plans enable the Customer to consume Online Services. As Customer consumes Online Services, Service Request Fees are automatically debited from Customer's subscription, the amount varying depending on the Online Services that Customer is using, up to the maximum Pre-Paid amount available. Esri will notify Customer's subscription account administrator when Customer's consumption reaches approximately 75 percent of the available Pre-Paid Service Request Plan purchased. Esri reserves the right to suspend Customer's access to Online Services requiring Service Requests when Customer has consumed the full amount paid for the Pre-Paid Service Request Plan. Esri will promptly restore Customer's access to its Online Services once Customer funds access to the Online Services.

Why: This footnote explains the process for using Pre-Paid Service Request Plans to consume Online Services.

Where: Footnote 95

Change:

95. Customer may purchase a Pay-As-You-Go Service Request Plan. There is no limit on the Service Requests that Customer may consume if they have purchased a Pay-As-You-Go Service Request Plan.

Why: In contrast to the Pre-Paid Service Request Plans a customer may choose a Pay-As-You-Go Service Request Plan to consume Online Services. This plan does not impose a limit on Service Requests as the customer will be charged for each Service Request they make.