

# Licensing Terms of Use

## Documented Changes

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**Document Updated:** E204 – Master Agreement

**Date of Update Implementation:** September 16, 2020

**Overview:** The Master Agreement (E204), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

**Sections(s) Impacted:** Impacted due to contextual, clarification, grammar or Terms & Conditions changes, which will impact future version use.

**General Changes:** *Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.*

**Where:** [Section 2.1 Definitions \(pg. 3\)](#)

**Change:**

- r. "Sharing Tools" means publishing capabilities included with Customer's authorized use of Online Services or ArcGIS Enterprise that allow Customer to make Customer Content and Value-Added Applications available to third parties or Anonymous Users.

*Why:* To clarify that ArcGIS Enterprise's publishing capabilities are subject to the same terms under the Master Agreement as ArcGIS Online Sharing Tools.

**Where:** [Section 2.5 Named User Licenses \(pg. 5\)](#)

**Change:**

- b. Value-Added Applications.
  - 2. Customer may not embed a Named User Credential into Value-Added Applications. Value-Added Applications that enable access to Customer's [Content that is not publicly shared through the use of Sharing Tools](#) ~~private data or content~~ must require individual users to log in to the application(s) with their unique Named User login credentials.

*Why:* Clarification that "private data or content" means Content that is not publicly shared through the use of Sharing Tools.

**Where:** [Section 2.5 Named User Licenses \(pg. 5\)](#)

**Change:**

- 3. Customer may embed an App Login Credential into Value-Added Applications that provide access by Anonymous Users to services, [or Content](#), ~~or data~~ that has been published for shared access by Anonymous Users through the use of Sharing Tools.

Why: Clarification to consistently use the defined term “Content” to refer to any information, other than Data, published or shared through Value-Added Applications

**Where: Section 2.5 Named User Licenses (pg. 5)**

Change:

- c. **Anonymous Users.** Anonymous Users may only access Software or Online Services through Value-Added Applications that provide access to services or, Content, ~~or data~~ that has been published for shared access through the use of Sharing Tools.

Why: Clarification to consistently use the defined term “Content” to refer to any information, other than Data, published or shared through Value-Added Applications.

**Where: Section 3.0 Data (pg. 5)**

Change:

**3.1 Definitions.**

- b. **"Esri Content Package(s)"** means a digital file containing ArcGIS Online basemap Data~~content (e.g., raster map tiles, images, vector data)~~ extracted from the ArcGIS Online basemap services.

Why: Clarification to consistently use the defined term “Data” to apply to data that Esri provides for use with its Products.

**Where: Section 7.0 Training (pg. 10)**

Change:

- b. **“Esri Academy LMS Integration Subscription”** means an optional term-limited subscription to Esri Academy enabling a specific number of unique Customer student(s) access to Self-Paced E-Learning through the Customer's learning management system.
- c. **“Esri E-Learning Content (SCORM Format) License”** means an optional term-limited license that provides Esri customers with Esri’s e-learning content in SCORM (Shareable Content Object Reference Model) format to import into their learning management system.

Why: New definitions to support Training section 7.8.

**Where: Section 7.4 Customer’s Responsibilities (pg. 11)**

Change:

- c. Submit Student registrations ~~in Esri site classes~~ with payment method information at least 15 business days before the scheduled start date;

Why: This was added in error. Customer is responsible to submit registrations and payment for both Esri site classes and classes offered at Customer locations at least 15 business days in advance. .

**Where: Section 7.8 Esri E-Learning in the Customer's Learning Management System (pg. 12)**

**Change:**

**7.8 Esri E-Learning in the Customer's Learning Management System**

a. Esri E-Learning Content (SCORM format) License, specific terms of use incorporated by reference are found at <https://www.esri.com/en-us/legal/overview>

b. Esri Academy LMS Integration Subscription, specific terms of use incorporated by reference are found at <https://www.esri.com/en-us/legal/overview>

Why: This is a new section to incorporate the Esri E-Learning into the Master Agreement so the customer will not have to sign a separate agreement when purchasing this license or subscription.

**Where: Attachment A Glossary of Terms (pg.16)**

**Change:**

**"Training Materials"** means digital or printed Content required to complete Training, which may include, but is not limited to, workbooks, data, concepts, exercises, assessments, and exams.

Why: Clarification to consistently use the defined term "Content" to refer to any information, other than Data, published or shared through Value-Added Applications.

**Where: Article B.1 General Use Restrictions (pg. 17)**

**Change:**

k. Use, incorporate, modify, distribute, provide access to, or combine any Esri Offerings in a manner that would subject any Esri Offering to open-source or open-database license terms (e.g. GPL) that require any part of the Esri Offering to be subject to additional terms, for example

1. Disclosed in source code form to third parties;
2. Licensed to third parties for the purpose of making derivative works; or
3. Redistributable to third parties at no charge; or

Why: Clarification.

**Where: Article B.8.5 Service Suspension (pg. 22)**

**Change:**

Esri is not responsible for any damages, liabilities, or losses that may result from any interruption or suspension of Cloud Services or removal of Customer's Content as described above.

Why: Clarification to consistently use the defined term "Content" to refer to any information, other than Data, published or shared through Value-Added Applications.